



Infor EAM for Utilities

Build a reliable future

Between aging infrastructure, growing demands for environmental accountability, and concerns over resource conservation, both public and private utilities find themselves under unprecedented pressure to improve asset performance and sustainability. You need to extend the life of your existing assets while ensuring the durability and reliability of the assets you buy to replace them.

Achieve bottom line improvement

Your utility agency can achieve the “triple bottom line,” mastering financial and human resource management, environmental performance, and community concerns, with the help of Infor® EAM for Utilities. This powerful asset management and maintenance software can help you manage your equipment, facilities, and vehicle assets from the point of purchase to the point of disposal—while cutting costs and increasing profits. As a result, you can deliver better service to more people, more economically, and ensure top performance and reliability for many years to come.

- Infor EAM for Utilities is the most configurable enterprise-grade asset management solution on the market.

Trust an experienced partner

We understand the unique requirements of managing asset-intensive organizations. Infor solutions help you determine the right maintenance frequency and resource investment, based on asset criticality.

Demand focused features

Infor EAM for Utilities brings you years of embedded industry expertise acquired through our long-term partnerships with utilities organizations around the world, with capabilities that include:

- **Asset management**—No other company equals Infor's experience in the management of both public and private utilities. With Infor's purpose-built solutions, you can improve maintenance performance and increase equipment life cycles by shifting resources to where they will have the greatest operational impact. With Infor EAM for Utilities, you get detailed asset inventories to manage facilities, buildings, equipment, vehicles, and more.
- **Sustainability**—Manage your utility's environmental priorities, minimize your energy consumption, and avoid accidents and consequent penalties. If you're already dealing with prior environmental problems or stricter regulatory requirements, Infor EAM for Utilities can help you document your efforts to remedy those problems and prove environmental compliance.
- **Management insight and analytics**—Focusing on the right information amid a torrent of data is a challenge that has a significant impact on decision making. Infor business intelligence and analytics serve up the KPIs that will help you react faster and with more confidence.

Get support for critical needs

The award-winning capabilities of Infor EAM for Utilities enjoy the trust of thousands of customers worldwide and offer you:

- **Mobile capabilities**—Because you can now run Infor EAM for Utilities on most popular mobile devices and platforms, including Apple™ iOS®, Android, and Microsoft® Windows, your field service team can record as they work. They can also seamlessly move from connected to disconnected mode and back with advanced sync capability.
- **Cloud or on-premise deployment options**—You can access Infor EAM for Utilities through a standard Internet browser, anywhere and anytime. It also can be deployed in a software as a service (SaaS) model, allowing you to reduce your total cost of ownership significantly.
- **Configurability**—Although Infor EAM meets the needs of most users straight out of the box, it can easily be configured to serve the specific needs of your organization without expensive and complex customizations. The flexibility of the solution makes it easy to scale and eliminates the hassles normally associated with upgrades.
- **Seasoned implementation teams**—Infor EAM professionals bring decades of experience at implementing asset management solutions to meet the most complex and challenging organization requirements. You can be confident that your Infor EAM implementation will be expertly and efficiently managed.

Build the utility of tomorrow

Turn your utility service into a smoothly running organization that satisfies your customers well into the future. It's time you took advantage of the power of Infor EAM for Utilities, which has made public utility providers successful for more than 30 years.



Customers using Infor EAM have achieved:

- 20% improvement in labor productivity
- 5% reduction in new equipment costs
- 10% increase in fleet availability
- 50% increase in warranty cost recovery
- 50% reduction in purchasing process costs

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