



infor

DATA SHEET

Unify asset management and workforce execution

CLOUDSUITE WFM, CLOUDSUITE EAM

Track maintenance orders and labor metrics to maximize productivity

Asset-intensive industries have a responsibility to stakeholders to improve safety, minimize downtime, prevent catastrophic interruptions, and deliver optimal service levels to customers and constituents at an acceptable cost. Calculating and determining the condition history of the most critical assets of your organization is not just nice-to-have information, but also mandated by several regulatory agencies and departments.

To deliver on this responsibility, companies need a strategy that both meets the critical elements of asset management, and is supported by efficient, cost-effective labor execution. Designed to provide an unmatched user experience, Infor® CloudSuite Workforce Management (WFM) and Infor CloudSuite™ EAM deliver industry-specific capabilities without extensive customizations or integrations by leveraging the Infor cloud platform built on Amazon Web Services® (AWS®) and Infor OS. This serves as a unifying infrastructure that gives organizations a unique opportunity to manage the entire lifecycle of asset management through to tracking and executing labor.

By marrying business processes to employee communications, Infor OS's collaboration capabilities allow you to contextualize intelligence, make single sign-on a reality, and increase efficiency by enabling employees to work smarter and faster. At the same time, the Amazon Web Services platform enables an extremely high uptime percentage and the flexibility to handle elastic demand.

Enterprise asset management

Infor CloudSuite EAM provides a clear view of assets with powerful tools that put your data to work to provide greater agility in the field, and new ways to build a purpose-driven capital investment plan.

With CloudSuite EAM you can:

- Maximize the reliability and performance of assets
- Predict equipment failure and carry out preventative maintenance
- Comply with strict legal and environmental regulations
- Streamline purchasing and procurement

Workforce management

Infor CloudSuite WFM is a comprehensive solution with time and attendance, demand-driven scheduling, and absence management, the solution addresses every aspect of labor performance.

With CloudSuite WFM you can:

- Deliver demand-driven employee schedules powered by machine learning with a modern, digital user experience
- Present an extensive library of pay rules and work standards to ensure legislative compliance and adherence to complex collective bargaining agreements
- Achieve an effective and efficient labor strategy with extensible and industry-rich functionality
- Transform the way data is used to promote collaboration and better workforce decisions

CloudSuite EAM and WFM integration highlights

- Access data from EAM and WFM with a single sign-on by using Infor OS
- Track maintenance order generated in EAM through to labor metrics in WFM
- Merge log time in EAM with clock in/clock out time in WFM timesheet
- Use analytics to compare productive versus non-productive time, and view breakdown of work time by maintenance orders and activities
- Collect and track information in real time with mobile-first functionality
- Gain asset efficiency and workforce execution with no third-party software

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